

Professional Course Examination, November/December 2019

(5th Semester)

BACHELOR OF COMPUTER APPLICATIONS

Paper No. : BCA-5E1

(Introduction to E-Governance)

Full Marks : 75

Time : 3 hours

(PART : A—OBJECTIVE)

(Marks : 25)

The figures in the margin indicate full marks for the questions

SECTION—A

(Marks : 15)

Tick (✓) the correct answer in the brackets provided :

1×10=10

1. A Mission Mode Project is a/an

- (a) government project () (b) individual project ()
(c) national project () (d) State project ()

2. The Hon'ble Prime Minister announced NeGP in

- (a) 15th August, 2010 () (b) 15th August, 2007 ()
(c) 15th August, 2002 () (d) 15th August, 2005 ()

3. E-governance challenges specific to Mizoram is a lack of

- (a) integrated services () (b) network connectivity ()
(c) key persons () (d) good government ()

4. E-Government strategy describes in

- (a) informal way () (b) formal way ()
(c) verbal way () (d) non-verbal way ()

5. Mizoram State E-Government Society was established in the year
 (a) 2003 () (b) 2005 ()
 (c) 2007 () (d) 2009 ()
6. The first department to change within the Government of India should be
 (a) Department of Administrative Reforms ()
 (b) Department of Legal Reforms ()
 (c) Department of Political Reforms ()
 (d) Department of Social Reforms ()
7. There is/are ____ stage(s) in e-governance.
 (a) one () (b) two ()
 (c) three () (d) four ()
8. ____ is the practice of orientation by which enterprises are managed and controlled.
 (a) Define phrase () (b) Architecture governance ()
 (c) Development phrase () (d) Corporate governance ()
9. OTP stands for
 (a) Online Transaction Protocol ()
 (b) One Time Password ()
 (c) One Transaction Protocol ()
 (d) Online Transport Protocol ()
10. E-governance development cycle comprises of
 (a) 7 phrases () (b) 4 phrases ()
 (c) 5 phrases () (d) 10 phrases ()

Indicate whether the following statements are *True (T)* or *False (F)* by putting a Tick (✓) mark in the brackets provided : 1×5=5

1. G2B interaction is mainly achieved by the means of e-mail. (T / F)
2. NeGP was first implemented in Punjab in India. (T / F)

3. The biggest factor of 'Digital Divide' in e-governance is mainly comprised of metro and village.

(T / F)

4. System architecture defines the structure and operation of an organization conceptual blueprint.

(T / F)

5. Roadmap helps define the role of SeMT and State Apex Committee.

(T / F)

SECTION—B

(Marks : 10)

Answer the following questions :

2×5=10

1. What is NeGP?
2. What is e-governance?
3. Define architect phase.
4. Define change management.
5. Write the full form of G2C and G2B.

(PART : B—DESCRIPTIVE)

(Marks : 50)

The figures in the margin indicate full marks for the questions

1. (a) Explain the role of social media in e-governance. 5
 - (b) Briefly explain the evolution of e-governance in India. 5
- OR**
- (c) Explain the critical success and failure factors for e-governance. 5
 - (d) Explain the present global trends of growth in e-governance. 5

2. (a) Explain in brief the overview of Mizoram e-governance initiatives. 5
(b) Explain the framework for e-governance. 5
OR
(c) Write a short note on the major components of National e-Governance Plan. 5
(d) Explain the National e-Governance Plan vision. 5
3. (a) Explain the following : 5+5=10
(i) Business model for e-governance
(ii) E-Government security for e-governance projects
OR
(b) Explain the following : 5+5=10
(i) Conceptualization phase
(ii) Support phase
4. (a) Explain the role of leadership in e-governance projects. 5
(b) What is government structure for e-governance projects? Explain. 5
OR
(c) What is capacity building for e-governance? Explain in detail. 10
5. (a) Explain the process reforms for e-governance projects. Mention the tools and techniques for government process re-engineering. 3+7=10
OR
(b) Explain the technology management and enterprise architecture for e-governance. 5
(c) Explain the legal reform in government process re-engineering. 5
