

Professional Course Exam., 2020

(6th Semester)

BACHELOR OF COMPUTER APPLICATIONS

(Internet and E-Commerce)

Full Marks : 75

Time : 3 hours

The figures in the margin indicate full marks for the questions

(PART : A—OBJECTIVE)

(Marks : 25)

SECTION—A

(Marks : 15)

Tick (✓) the correct answer in the brackets provided :

1×10=10

1. By electronic commerce we mean

- (a) commerce of electronic goods ()
- (b) commerce which depends on electronics ()
- (c) commerce which is based on the use of internet ()
- (d) commerce which is based on transactions using computers connected by telecommunication network ()

2. The dimension of e-commerce that enables commerce across national boundaries is called

- (a) interactivity ()
- (b) global reach ()
- (c) richness ()
- (d) ubiquity ()

3. Which of the following describes e-commerce?
- (a) Doing business electronically ()
 - (b) Doing business ()
 - (c) Sale of goods ()
 - (d) Advertisement ()
4. What is the real potential of e-commerce?
- (a) Making a profit ()
 - (b) Generating revenue ()
 - (c) Improving efficiency ()
 - (d) Buying and selling on the internet and WWW ()
5. Which of the following is not e-commerce strategy and plan?
- (a) Mission ()
 - (b) Technology ()
 - (c) Stakeholders ()
 - (d) Price ()
6. SET protocol on internet stands for
- (a) Secure Electronic Transaction ()
 - (b) Secure Internet Transaction ()
 - (c) Secure Establish Transaction ()
 - (d) Secure Electronic Transmission ()
7. A person who serves as a trusted agent or intermediary in the commercial transactions is called
- (a) salesman ()
 - (b) buyer ()
 - (c) businessman ()
 - (d) broker ()
8. Which of the following items is used to protect your computer from unwanted intruders?
- (a) A cookie ()
 - (b) A browser ()
 - (c) A firewall ()
 - (d) A server ()

9. What is the most significant part of e-commerce?
- (a) B2B ()
- (b) B2E ()
- (c) B2C ()
- (d) C2C ()
10. E-commerce increases competition by erasing geographical boundaries, empowering customers and suppliers, commoditizing new products, etc. How do companies usually solve this problem?
- (a) By competing on price ()
- (b) By selling only through traditional channels ()
- (c) By lowering costs ()
- (d) By creating attractive Web sites ()

State whether the following are *True (T)* or *False (F)* by putting a Tick (✓) mark in the brackets provided :

1×5=5

1. E-commerce was invented by Michael Aldrich in 1950. (T / F)
2. E-commerce marketing strategy mainly focuses on marketing of products and services on the internet. (T / F)
3. E-business is always online business. (T / F)
4. Firewalls prevent unauthorized internet users from accessing private networks connected to the internet. (T / F)
5. Amazon.com site is only for C2B. (T / F)

SECTION—B

(Marks : 10)

Answer the following questions in *one* or *two* sentence(s) each :

2×5=10

1. Give an example for C2C model and explain it in brief.
2. What is e-cash?
3. What are the requirements for e-business?
4. Write a note on Web services.
5. What are the uses of firewall?

(PART : B—DESCRIPTIVE)

(Marks : 50)

1. (a) What is an e-commerce? Discuss the major advantages and limitations of e-commerce in different aspects. 2+8=10
OR
(b) Explain B2B and B2C model of e-commerce. 6
(c) How does an e-commerce differ from the traditional commerce? 4
2. (a) Discuss an e-payment system. How does SET protocol help transactions in e-commerce? 5+5=10
OR
(b) What are the e-commerce strategies to increase online sales? 5
(c) What is e-auction? What are the strategies for Web auctions? 5
3. (a) What is e-business? Discuss the characteristics, challenges and impact of e-business. 10
OR
(b) What are the impact and consequences of e-business? 5
(c) What are the success factors for implementation of e-business strategies? 5
4. (a) Write a short note on RPC and RMI for integration of e-commerce application. 5
(b) Explain service-oriented architecture. 5
OR
(c) Explain e-commerce infrastructure cluster of servers in brief. 4
(d) What is cloud computing? Explain server consolidation by using cloud. 6
5. (a) Discuss the Information Technology Act, 2000 and mention the salient features related to e-commerce. 10
OR
(b) Elaborate security issues for e-business and suggest the protection for those issues associated with network and Web site risks for e-business. 10
