

**V/BCA/5E1**

**2016**

**( 5th Semester )**

**BACHELOR OF COMPUTER APPLICATION**

**Paper No : BCA5E1**

**( Introduction to e-Governance )**

*Full Marks : 75*

*Time : 3 hours*

**( PART : B—DESCRIPTIVE )**

**( Marks : 50 )**

*The figures in the margin indicate full marks  
for the questions*

**Answer all questions**

1. (a) Define e-Governance. Explain in brief the following components of e-Governance :  
G2G, G2E, G2B, G2C 5
- (b) Explain the various evolutionary stages in e-Governance. 5
- Or*
- (c) What are the major advantages and disadvantages of e-Governance? 5
- (d) Mention the major critical issues in e-Governance applications and the digital divide in India. 5

**G7/245a**

**( Turn Over )**

( 2 )

2. (a) What is NeGP (National e-Governance Plan)? Mention NeGP vision and major components of National e-Governance Plan. 5

(b) Write in brief about the Mizoram e-Governance initiatives under NeGP. 5

Or

(c) What are infrastructure pillars of NeGP? What are the mission mode projects of NeGP? Explain them with suitable projects under it. 10

3. (a) What is e-Government Project Development cycle? Explain in brief the different phases of it. 5

(b) Write the main functions of project management office/unit and change management and communications. 5

Or

(c) Explain any *two* of the following : 5×2=10

(i) Business model for e-Government Projects

(ii) Public-private partnership for e-Governance

(iii) e-Government Project management phase

(iv) Security for e-Governance Projects

( 3 )

4. (a) Define capacity building for e-Governance. Mention the objectives, vision and component elements of capacity building. 10

Or

- (b) Write short notes on the following : 5×2=10
- (i) Change management for e-Governance Projects
  - (ii) Role of leadership in e-Governance Projects

5. (a) What is process re-engineering? Explain the major tools and techniques required for government process re-engineering. 10

Or

- (b) Define the following : 2×5=10
- (i) Process
  - (ii) Business process
  - (iii) Government process
  - (iv) Legal reformation
  - (v) Quality in government services

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2016

( 5th Semester )

**BACHELOR OF COMPUTER APPLICATION**

Paper No : BCA5E1

**( Introduction to e-Governance )**

( PART : A—OBJECTIVE )

( Marks : 25 )

*The figures in the margin indicate full marks for the questions*

**SECTION—I**

( Marks : 15 )

I. Tick (✓) the correct answer in the brackets provided :

1×10=10

1. The term 'e' in e-Governance means

(a) electrical ( )

(b) electronics ( )

(c) e-payment ( )

(d) All of the above ( )

2. G2C mainly means

- (a) Government to Commerce ( )
- (b) Government to City ( )
- (c) Government to Citizen ( )
- (d) None of the above ( )

3. In which State NeGP was implemented first in India?

- (a) Maharashtra ( )
- (b) Punjab ( )
- (c) Assam ( )
- (d) Himachal Pradesh ( )

4. e-SEVA project is implemented by the State of

- (a) Uttar Pradesh ( )
- (b) Andhra Pradesh ( )
- (c) Tripura ( )
- (d) Goa ( )

5. The computerization of land records by NIC is widely known as

- (a) Bhoomi ( )
- (b) Zamcen ( )
- (c) CLRS (Computerized Land Records System) ( )
- (d) None of the above ( )

6. Online transactions relating to issue and renewal of documents like—Ration Cards, Passports, Election Cards, Identity Cards, etc., is

- (a) e-Registration ( )
- (b) e-Democracy ( )
- (c) e-Citizenship ( )
- (d) e-Licencing ( )

7. e-Governance challenges specific to India

- (a) lack of integrated services ( )
- (b) lack of key persons ( )
- (c) population ( )
- (d) All of the above ( )

8. The first phase in e-Governance project development life cycle is

- (a) vision and strategy development ( )
- (b) current state assessment ( )
- (c) implementation approach ( )
- (d) key challenges and learning ( )

9. The e-Governance project is launched across the locations for all the functions at the same time. All users move to the new system on a given date. This is

- (a) parallel adoption ( )
- (b) phased rollout ( )
- (c) big bang ( )
- (d) pilot and rollout ( )

10. National e-Governance Plan (NeGP) consists of

- (a) 30 Mission Mode Projects (MMPs) ( )
- (b) 31 Mission Mode Projects (MMPs) ( )
- (c) 32 Mission Mode Projects (MMPs) ( )
- (d) 33 Mission Mode Projects (MMPs) ( )

( 5 )

II. Put a tick (✓) whether the following statements are True (T) or False (F) in the brackets provided : 1×5=5

(a) e-Governance is about computers and Web sites, not about citizens and businesses!

( T / F )

(b) e-Governance strategy development is the first step in modernizing the government.

( T / F )

(c) Apex committee is chaired by Cabinet Secretary in the institutional framework of NeGP.

( T / F )

(d) Government Process Re-engineering (GPR) may address all or some of the service quality attributes.

( T / F )

(e) National e-Governance Plan was launched in 2000.

( T / F )



( 8 )

3. What is the main aim of State e-Governance Apex Committee?

4. What is digital divide?

5. Write the structure of e-Governance institutional framework.

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